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Dear CiTi families,

We have learned that Chromebooks, when left plugged in all the time, can become hot to the touch and run a small risk of overheating.

Please be very careful, only charging devices when the battery is low and unplugging it once it is fully charged. Safety is our top priority and if you believe your child's CiTi chromebook is unnaturally warm, please contact the family helpdesk at 315-963-4379. One of our amazing staff will help troubleshoot and if necessary schedule a replacement.

Please do not let your child fall asleep with a charging chromebook on their bed or with blankets. The cooling fans inside it aren't able to handle being wrapped up.

If you have any questions, please call our family helpdesk at 315-963-4379.

Sincerely,

Stephanie Maturo  
Director of Instructional Technology